

Jubilee Housing Strategic Plan
2026–2030

**Building Hope Through
Secure, Affordable Homes**

Message from the Board

Jubilee Housing exists because safe, affordable housing is more than shelter — it is the foundation for dignity, stability, and community. Over the past years, we have seen how housing transforms lives when it is paired with care, partnership, and a commitment to inclusion.

As we look to 2026–2031, our focus is clear: to grow and sustain high-quality housing, support renter wellbeing, strengthen our community partnerships, and advocate for a fairer housing future. This strategic plan reflects both our mission and our responsibility to respond to the growing need in our community.

We are grateful to our partners, supporters, and faith communities who share this vision with us. Together, we can continue building homes and nurturing hope for the years ahead.

Who We Are

Mission

Jubilee Housing is a community housing initiative of the Box Hill and NewHope Baptist churches and South Croydon Anglican church. Jubilee Housing exists to provide secure, affordable homes that support individuals and families to thrive. We are committed to creating housing that meets practical needs while also fostering dignity, stability, and belonging.

Vision

We envision communities where everyone has access to safe and affordable housing, and where people are supported to live with hope, independence, and connection. Through partnership and purpose, we seek to contribute to a future where housing is a foundation for wellbeing rather than a barrier to it.

Our Values

Compassion

We lead with compassion by recognising the real and often difficult experiences people face when seeking stable housing. Our work is shaped by empathy, care, and a willingness to respond thoughtfully to the needs of renters and the wider community.

Dignity

We believe every person deserves to be treated with dignity. This means providing homes and services that honour people's worth, protect their privacy, and support their right to feel safe, respected, and valued.

Respect

We build respectful relationships by listening carefully, acting with integrity, and valuing the contribution of every renter, partner, and supporter. Respect guides how we work together and how we create inclusive communities where people feel welcome and heard.

About Jubilee Housing

Jubilee Housing is committed to building more than homes. We aim to create places where people feel secure, supported, and connected to their community. Our work responds to the growing need for affordable housing by combining practical housing solutions with a deep commitment to care and inclusion.

Over time, Jubilee Housing has grown through the support of faith communities, partners, and advocates who share a vision of housing justice. That shared commitment has helped us provide homes that are not only affordable, but also places where people can live with stability and dignity.

As we enter the 2026–2031 period, we remain focused on growing our impact responsibly, strengthening our partnerships, and ensuring that our housing continues to serve renters well into the future.

Strategic Priorities 2026–2031

1. Grow and Maintain Housing

We will continue to expand the number of affordable homes under our care while making sure existing properties are well maintained, safe, and fit for purpose. This includes planning for long-term sustainability and managing growth with wisdom and accountability.

2. Support Renter Wellbeing and Inclusion

We will support renters in ways that promote wellbeing, stability, and belonging. Our approach will focus on respectful communication, responsive support, and creating communities where people feel included and heard.

3. Strengthen Community and Faith Partnerships

We will strengthen relationships with churches, community groups, and other partners who share our values. These partnerships will help us extend our reach, deepen our impact, and remain grounded in service.

4. Build Organisational Sustainability

We will invest in the systems, skills, and structures needed to support Jubilee Housing's future. This includes financial stewardship, strong governance, and building the capacity to respond effectively to change.

5. Advocate for Housing Justice

We will speak up for fairer housing outcomes and continue to raise awareness of the need for affordable housing. By advocating with courage and care, we aim to contribute to broader change in the housing sector.

Key Goal Highlights

Expanding Affordable Homes

One of our key priorities is to increase the supply of affordable housing in ways that are practical, sustainable, and mission-aligned. We will seek opportunities to grow through careful planning, partnership, and responsible development.

Empowering Renters

We want every renter to feel supported, respected, and confident in their housing experience. That means improving communication, strengthening renter engagement, and responding to concerns with care and consistency.

Strengthening Community Connections

We will continue building relationships that bring people together and strengthen local communities. Through events, partnerships, and shared initiatives, we aim to create more opportunities for connection and support.

Future-focused Stewardship

We are committed to making decisions that protect the long-term strength of Jubilee Housing. This includes maintaining quality homes, using resources wisely, and preparing for the challenges and opportunities ahead.

Timeline at a Glance

2026

Launch the strategic plan, strengthen key partnerships, and begin work on priority housing and community initiatives.

2027

Advance sustainability planning, improve operational systems, and build capacity for future growth.

2028

Expand advocacy efforts and deepen community engagement to support broader housing justice outcomes.

2029

Reach a major growth milestone by increasing the number of affordable homes available through Jubilee Housing.

2030

Review progress, celebrate achievements, and set the foundation for the next stage of impact.

Our Partners in Purpose

Jubilee Housing is grateful for the ongoing support and engagement of the Box Hill and NewHope Baptist churches and South Croydon Anglican church, our peak body CHIA, other organisations and public partners who share in this work. Their encouragement, collaboration, and practical support make it possible to turn vision into action.

Together, we are building a stronger network of care, service, and faith-informed commitment to affordable housing. Each partner plays a unique role in helping us serve people with dignity and hope.

Together, we're building communities where everyone belongs.

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